

## UAA Department of Theatre & Dance General Policies for Performance Spaces

### ACCESSIBILITY

The Mainstage and Harper Studio Theatre are accessible with wheelchair seating. Please let us know when making your ticket purchase if you have any needs that need accommodation, such as hearing or sight impaired, use of a wheelchair, etc.

### CHILDREN

Children under five not admitted/no babes in arms. All patrons, including children must hold a valid ticket to the event. The UAA Department of Theatre & Dance offers a wide range of programming, and age-appropriateness varies. Certain performances may be deemed unsuitable for children. If a guideline is not advertised, the director may be contacted in advance for advice to patrons regarding suitability of a show for minors.

### EMERGENCY CONTACT

If you need to leave a contact number for a sitter or relative, please use the University Police Department number: 786-1120. Also, be sure to give them the venue name (Mainstage – Fine Arts 220, Harper Studio Theatre – Fine Arts 129), as well as your seat locations and the name your tickets are under.

### INCLEMENT WEATHER

The decision to cancel any or all UAA activities is made only by the chancellor or designee. UAA uses several methods of communication to notify of emergencies/closures:

**Wolf-Radio:** UAA has a parking/emergency radio transmitter which operates on 1610 AM. This signal can be received on campus and in the surrounding area.

**Web Page:** The UAA web page at [www.uaa.alaska.edu](http://www.uaa.alaska.edu) is updated.

**Phone:** Both the Events Hotline at 786-1000 and the general UAA number at 786-1800 are updated.

**Radio/Television:** UAA notifies all major broadcast outlets of closures as rapidly as possible.

### PARKING

Free parking is available Friday/Saturday/Sunday at UAA. There is a large parking lot adjacent to the Fine Arts Building, as well as handicap spaces directly in front of the main entrance. Please use designated parking spaces only.

## **REFUNDS**

There are no refunds on tickets. Tickets may be exchanged PRIOR to the original ticket date with an exchange fee applied.

## **RESTRICTIONS**

The operation of cameras, video/digital recorders, cell phone cameras, or other recording devices are strictly prohibited during all performances. All cell phones, beepers, watch alarms, etc must be silenced or turned off upon entering the performance spaces. If you must use your cell phone at intermission, please remember to turn it off before re-entering the theatre.

## **SMOKING POLICY**

University of Alaska Anchorage maintains smoke free facilities. Smoking is not allowed anywhere in UAA buildings. Patrons may smoke only in the designated smoking areas outside of the Fine Arts Building. Smoking by actors may be necessary for accurate portrayal of individual characters or the truthful telling of the story and is not intended to be construed as approval or glorification of the behavior of smoking.

## **LATE SEATING POLICY**

For the convenience of patrons who arrived on time and for the safety of those arriving late, latecomers will be seated at the discretion of the House Manager. You might not be seated in your assigned seats until intermission. For our own safety, we ask you to remain seated until the house lights go up.

## **SEATING LIMITS**

Due to safety regulations, we are required to limit the number of patrons attending each performance. On occasion, we may have to decline further ticket sales to remain in compliance. To ensure availability for a specific show, please purchase your ticket in advance.

## **VENDING MACHINES/PAY PHONES**

Vending machines, restrooms, water fountains, and pay phones are available on the first and second floors of the Fine Arts Building. The House Manager and ushers can provide further directions upon request.